

Let us handle your IT so you can focus on growing your business.

Epic Managed Services

Optimize your IT.



Why should Epic be your first choice when it comes to Managed Services?

Customizable to your needs

- Our team of experts work with you to determine your IT requirements and develop a solution that will suit the needs of your business
- Whether you have 1000 employees, or 1, our solutions are scalable and tailored to you

Dedicated Support

- An Epic Dedicated Customer Service Manager is a single point of contact for all your day-to-day IT needs, so you don't have to deal with multiple vendors
- Our award-winning team of 50+ IT experts will ensure the effectiveness and reliability of your IT operations, allowing you to focus on your business

Team of Experts

- Our managed services team consists of more than 50 experts ranging from desktop support to senior systems engineers
- With over 400 technical certifications, our team of technical experts is one of the most highly certified IT teams in North America (CRN, 2016)

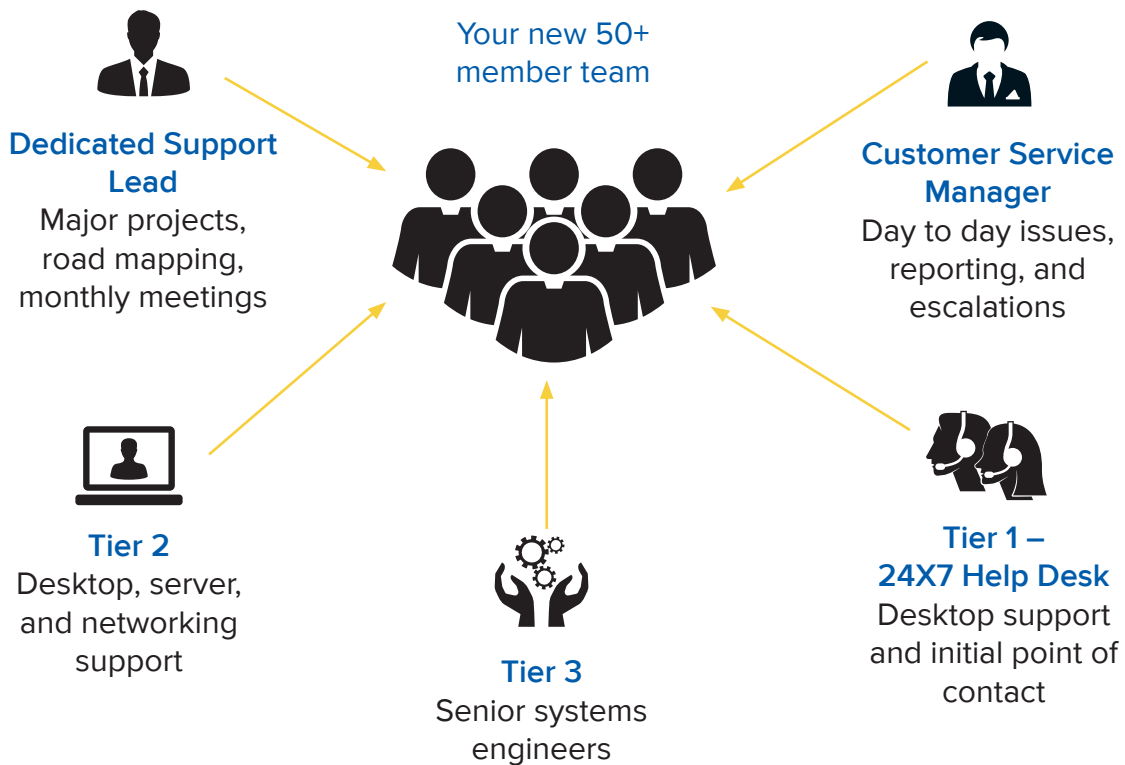
Proactive Monitoring

- Our Remote Managed Services monitor and manage all the devices on your network to improve network and device security. With regular meetings to assess the performance of your network, we can help you plan and understand future IT requirements for your business to optimize and protect your network for peak performance

Cost Savings

- By outsourcing your IT services, you can reduce and control your IT costs. Pay only a simple flat rate for the support you need instead of maintaining dedicated IT personnel
- Our proactive monitoring also helps to identify and address costly problems before they arise, reducing your potential repair costs

Meet your new IT department.



We offer:

- Network design, implementation, support, and management
- Desktop, server, and networking support
- Security services – advanced firewalls, access security and endpoint
- Server virtualization/VMware optimization
- Storage and backup design and implementation
- Technology road mapping to take your business to the next level
- 1000s of devices supported and support hours logged monthly
- Award winning team
- 400+ industry certifications

What does your current support look like? Let's have a conversation.

Call 204.453.2300 or visit epic.ca to learn more about our solutions.