

Take your business to the next level.

Epic Professional Services

Our knowledge of technology is necessary. Our ability to understand people is what sets us apart.

Consult

Our Professional Services team is the most highly certified technical team in Manitoba*. We take the time to understand your business, people, and processes to help you leverage technology to achieve your goals.

Connect

We implement systems that will grow with your business while providing you with the knowledge to manage it.

Our industry leading networking solutions connect people, data, and devices. The integrated network solutions we develop allow you to optimize your infrastructure, resulting in greater business agility and reduced capital and operational expenditures.

Network services we provide:

- Wide Area Networks
- Local Area Networks, Wireless LAN
- Data Centre Networking
- VPN
- Secure Mobility

We will help you:

- Assess your current environment for redundancy and network efficiency
- Architect robust and highly available network solutions to support your current and future technology roadmap
- Ensure that all locations within your organization are connected to increase productivity and simplify business processes

Communicate

Exchanging ideas on a global scale has never been more accessible. However, this accessibility must start with the correct infrastructure. We develop Unified Communications and Collaboration systems that increase employee effectiveness and productivity while reducing collaboration costs.



Unified Communications and Collaboration services we provide:

- IP Voice
- Unified Messaging
- Instant Messaging and Presence
- Contact Centre
- Conferencing (audio, video and web)
- Telepresence

We will help you:

- Understand your organization's availability and resiliency requirements for communication
- Analyze and reduce business costs by replacing meetings and events with collaboration technologies
- Design sophisticated scripting to improve your call centre efficiency
- Improve communication methods within your business by implementing instant messaging and presence tailored to your needs

Protect

Most enterprises have IT security measures in place, but many do not have an integrated and comprehensive security strategy across their organization. As a result, it is difficult to fully manage and understand emerging risks and threats that can interrupt operations or put critical information assets at risk.

We help you identify network and system vulnerabilities before a breach occurs and provide security solutions that protect your organization's physical, virtual and cloud-based data.

Security-related services we provide:

- Audit
- Penetration testing
- Internet Edge Security (Firewall)
- Secure Network Zoning

We will help you:

- Determine your organization's IT security requirements around confidentiality, integrity, and availability
- Architect secure operating environments to proactively protect your organization from cyber-attacks and threats
- Develop IT security programs and incident handling processes
- Recommend preventative and detective security technologies that will enhance your organization's security posture

Virtualize

Virtualization is a critical part of maximizing the value delivered from your organization's computing environment. It allows our clients to increase capacity to handle changing business conditions, while optimizing utilization to reduce and manage costs.

Virtualization also creates highly available applications and systems through the use of redundant and fault-tolerant technologies inherent within virtualized environments. In addition to servers, other infrastructure, such as storage, network, desktops and applications, can be virtualized further reducing the need for expansive physical data centres.

Data Centre services we provide:

- Server, Network, Desktop and Application Virtualization
- Data Backup and Replication
- Disaster Recovery of Data Centres

We will help you:

- Understand your organization's availability and resiliency requirements for different business functions and processes
- Design and optimize virtualized environments for your organization, and determine the most cost-effective technologies to use
- Develop implementation plans
- Augment your staff during implementation and testing of new virtualized environments
- Design plans for on and off-site backups
- Design plans for data centre disaster recovery

Develop

Our development team can help you reclaim hours lost to manual repetitive tasks, endless reports and queries, and costly 'workarounds' that stand in the way of efficiency.

Development services we provide:

- Application development
- Reporting
- Data Migration
- Optimization
- Web Site Development



Contact us today for a consultation
info@epic.ca or call 204-453-2300.